

A FULL 3-YEAR WARRANTY

Calix gives a 3-year warranty from the date of purchase to the consumer. The warranty covers manufacturing and material defects. Damage caused by incorrect installation, use or maintenance is not covered.

The consumer can claim warranty compensation according to Swedish praxis when the receipt detailing

product type, date and place of purchase can be presented.

If you have a product to claim please contact your local dealer. Information about Calix local dealers and contact information is available on www.calix.se/en. Calix reserves the right to change designs and types without prior notification.



A. Approved claim.

Characteristics: A clean and shiny heating coil that cannot be installed when the vendor visually inspects and/or attempts installation or does not function.

Cause: Manufacturing or material defect.

Advice: Send in only heating coil for claim handling



B. Rejected claim.

Characteristics: Coating on heating coil.

Cause: Polluted/contaminated coolant e.g. radiator cement is added to the coolant.

Advice: Clean the cooling system, install a new heating coil according to the installation instructions and fill new coolant.



C. Rejected claim.

Characteristics: Completely or partly blue-black heating coil.

Cause: Insufficient cooling of heating coil as a result of:

1. Incorrect installation (see installation instructions).
2. Insufficient bleeding of air from cooling system (see vehicle 's owner 's manual).
3. Insufficient coolant in cooling system (see vehicle 's owner 's manual).
4. Insufficient quantity of anti-freeze in cooling system (icy slush prevents circulation)
5. The heater is connected to intermittent (pulsing) voltage

Advice: Install new heating coil according to installation instructions. Pay special attention to the texts in the installation instructions and in the vehicle 's owner 's manual about coolant level, bleeding air, leakage and quantity of anti-freeze.